# The Electra Elite® IPK

## Converged Communications

The Electra Elite IPK, NEC's new versatile communication platform, allows you to converge your voice and data networks and enjoy the many advantages of Voice over Internet Protocol (VoIP), the future of business communications. The Electra Elite IPK gives you a choice: You can deploy traditional circuit-switched technology, VoIP, or any combination, all from one system! You have the freedom to adopt VoIP when and where you need it, so today's technology investment is protected tomorrow.

### Cost Saving Advantages

Small companies get 'big company' features with the Electra Elite IPK. **Networking capabilities** allow you to share resources for multiple or remote locations, so you spend less to equip your business. Since the VoIP trunk card routes voice calls through the IP network, long distance charges, maintenance and overall cost of ownership are reduced.

Save billing, management and maintenance costs with the option of **Centralized Voice Mail** and **Centralized Billing**. A K-CCIS network gives you access to a central **Automated Attendant** that answers and routes incoming calls and plays a message to the calling party. **LCR (Least Cost Routing)** saves money by allowing you to automatically direct calls using the least expensive route.

Eliminate the use of expensive conference bridge services or external conference equipment. Instead make a one-time investment in the Electra Elite IPK's **conference bridge card** and host high quality password protected conference calls. The Electra Elite IPK includes a **System Battery Back-up** for continued operation during power outages, so there's no need to purchase a separate UPS. "In-skin" application cards add feature-rich applications like **Automatic Call Distribution (ACD)** or **Wireless** without having to buy additional computers and back-up systems. These advantages add up to reduced system expenditures.

### Increased Productivity

**Unified Messaging** enables employees to access and manage information more efficiently. E-mail, voice and fax are accessible from an employee's inbox. With the touch of a button, **Live Record** captures phone calls and forwards them, helping to prevent misinformation and improving communication.

**Caller ID Call Return** speeds responsiveness for call backs, eliminates inaccurate or garbled numbers, and in some cases, reduces long distance charges by allowing access to the corporate telephone network.

Cost-effective **cordless and wireless phones** offer mobility and convenience and reduce the time needed to return messages.

Route calls effectively and efficiently in Call Center settings with Electra Elite IPK **ACD Plus**. Agents can access crucial call data with the touch of a softkey to help improve speed and performance.

### Features for a Security-Conscious Age

When all outside lines are busy, the Electra Elite IPK system can be programmed to immediately drop a call to let 911 callers use the line. In addition, **Enhanced 911** ensures your 911 call will be completed whether you dial 911, 9-911, or a line key and 911. Caller information is then provided to the Public Safety Answering Point.

**NEC**

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## Features

- Account Code Entry:
  Forced Account Codes Unverified
  Forced Account Codes Verified
- Add-On Conference
- All Call Page
- Alphanumeric Display
- Amplified Conf. Circuit
- Ancillary Device Connection
- Answer Hold
- Answer Key
- Automatic Route Selection (ARS)
- Assigned Night Answer (ANA)
- Attendant Add-On Console
- Attendant Camp-On
- Attendant Positions
- Attendant Station Outgoing Lockout
- Attendant Transfer
- Authorization Codes
- Automated Attendant
- Automatic Answer with Delay
- Automatic Call Distribution (ACD)
- Automatic Callback
- Automatic Day/Night Mode Switching
- Automatic Hold
- Automatic Redial
- Automatic Release
- Automatic Trunk-to-Trunk Transfer
- Background Music Source:
  Internal or External
- Backup Restore Utility (VM)
- Barge-In
- Battery Backup: System Memory
- Battery Backup: System Power
- Busy Lamp Field on Multiline Terminals
- Call Alert Notification
- Call Appearance Keys
- Call Arrival Keys
- Call Forward - All Calls
- Call Forward - Busy/No Answer
- Call Forward - Centrex
- Call Forward Display
- Call Forward Off Premise
- Call Forward Split
- Call Park - System
- Call Pickup Directed
- Call Pickup Group
- Callback Request
- Caller ID
- Caller ID - Call Return

- Centralized Voice Mail
- Class of Service
- Clock/Calendar Display
- CO/PBX Digit Restriction
- Code Restriction
- Consecutive Speed Dial
- Cordless Telephone Connection
- CTI
- Customized Message
- Data Line Security
- Daylight Savings Time Schedule
- Delay Announcement
- Delayed Ringing - Station/Trunk
- Dial 0 for Attendant
- Digit Insertion
- Digital Line Extender
- Direct Inward Dialing (DID)
- Direct Inward Termination (DIT)
- Direct Paging Access
- Direct Station Selection
- DISA
- Distinctive Ringing
- DNIS
- Do Not Disturb
- Door Lock Release Relays
- Door/Monitor Phone
- DP to DTMF Switching
- Drop Key
- Dterm® Analog Cordless
- Dterm Multiline Cordless
- E&M Tie Lines (4-wire)
- Elapsed Call Timer
- Electronic Volume Control
- Enhanced 911 with Cut Through
- Equal Access Accommodation
- External Tone Ringer
- External Zone Paging (Meet-Me)
- Fax CO Branch
- Feature Access Keys - User Programmable
- Flexible Line Keys
- Flexible Ringing Assignment
- Flexible Station Numbering Plan
- Flexible Time-Outs
- Full Hands-Free Operation
- Ground Start Trunks
- Group Listening
- Handset Mute
- Hands-Free Answerback
- Headset Connection

- Hold Free Transfer
- Hold with Recall
  (Exclusive & Non-Exclusive)
- Hook Flash for Centrex
- Hot Line
- Howler Tone Service
- I-Hold Indication
- Incoming Call Identification
- Incoming Trunk Name/Number Display
- Internal Voice/Tone Signaling
- ISDN (BRI/PRI)
- I-Use Indication
- K-CCIS
- Key Function/Multi-Function Registration
- Large LED Indication
- Last Number Redial
- Least Cost Routing (LCR)
- Live Monitor
- Live Record
- Loop Start Trunks
- Message Display Board
- Message Waiting
- Microphone Control
- Multilingual LCD Indication
- Multiple Trunk Groups
- Music On Hold (Int. or Ext.)
- NEAX® Gateway Products
- Nesting Dial
- Night Call Pickup
- Night Chime
- Night Transfer
- Off-Hook Ringing
- Off-Premise Extension
- One-Touch Feature Access
- PC Attendant Console
- PC Programming
- Pooled Line (Outgoing)
- Power Failure Transfer
- Preset Dial
- Prime Line Assignment
- Privacy On All Calls
- Privacy Release
- Private Lines
- Programming from Multiline Terminals
- Push Button Dial - DTMF or DP
- Quick Transfer to Voice Mail
- Recall Key
- Recall with Station Identification
- Remote Programming

- Resident System Program
- Restriction (Outgoing)
- Ringing Line Preference
- Route Advanced Block
- Save and Repeat
- Scrolling Directories
- Secondary Incoming Extension
- Seized Trunk Name/Number Display
- Simplified Call Distribution
- Single Line Telephone Access
- Single ON/OFF Feature Keys
- SLT Adapter
- SLT Timed Alarm
- Softkeys
- Speed Dial - Station
- Speed Dial - System
- Speed Dial Stored Characters
- Station Camp-On
- Station Hunting
- Station Message Detail Recording (SMDR)
- Station Outgoing Lockout
- Station Relocation
- Station Transfer
- Step Call
- Store and Repeat
- Stored Hookflash
- Synchronous Ringing
- System Data Up/Down Load
- T1 Connection
- Tandem Switching of 4-Wire E&M Tie Lines
- TAPI-Dterm PC
- Tenant Service
- Three-Minute Reminder
- Tone Override
- Trunk Queuing
- Trunk-toTrunk Transfer
- Two-Color LEDs
- Unified Messaging
- Uniform Call Distribution (UCD)
- Uniform Numbering Network
- Universal Slots
- Unsupervised Conference
- User Programming Capability
- Voice Mail Integration (Analog/Digital)
- Voice Over
- Voice Prompt
- VoIP
- Wireless
- Zone Paging (Meet-Me)

**To find out more about the Electra Elite IPK and how NEC's powerful and versatile technology platforms can work for you, visit our website at www.cng.nec.com**

Empowered by Innovation

**NEC**

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